North York Community House Annual Report 2012

NYCH - A STRONG COMMUNITY WHERE ALL BELONG AND THRIVE

www.nych.ca



Message from the Outgoing President

Before joining the NYCH board in 2006, I had heard many stories of the great work the organization was doing in the community, particularly with newcomers to Canada. I had no idea just what an amazing experience was ahead of me.

arly on I became involved as Treasurer of the board. Since then I have benefited immensely through involvement on several other board committees, including policy, human resources and nominations. In addition to the work we've done, I have met many wonderful and talented individuals, and am so grateful for the passion, innovation, compassion and humour they each brought with them. I didn't know board meetings could be so fun as well as productive!

Of my proudest moments at NYCH, few will ever top the pride I felt attending the Annual General Meetings and witnessing the diversity of our community in person. The *Digital Stories*, the delicious foods provided by NYCH's own Delightfully Yours Catering Service, as well as the annual meet & greet recruitment of new board members made me feel so at home at NYCH - a feeling shared by so many of our community members. It pleases me to know the current board members, each highly compassionate and competent, will continue the great work we've started. After nearly 6 years on the NYCH board, the dedication, knowledge, skills and camaraderie of the staff,

especially the senior team, headed by Shelley, continues to impress and amaze me. NYCH is in good hands.

In closing, I am honored to have been part of this organization, and know I'm not saying 'goodbye'. Both the organization and the community will remain close to my heart.

Best Wishes,

Lidia Monaco President NYCH Board of Directors

Board of Directors

Lidia Monaco, Chair*
Kristie Wright, Chair**
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Linda Karlinsky, Director
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Sandy Silva, Director
*(until September/12)
**(as of September/12)

**(as of September/12)



Message from President and Executive Director

Every year brings its changes and successes, and 2012 had plenty of both for the team at North York Community House and our surrounding communities.

his year saw the opening of the new *Bathurst-Finch Hub*, where NYCH provides newcomer services. Although we have long served this community, we are thrilled to be part of such a dynamic new space.

Our SEPT (Settlement and Education Partnerhip in Toronto) program implemented a 'family of schools' model this year, where settlement staff work in some schools weekly, and in others as needed in order to serve more newcomers. As a result, newcomers in over 200 schools have access to settlement services in convenient locations.

Delightfully Yours Catering Services ("DY") continued to grow as people across the city discovered this yummy new business. We also started the Culinary Employment Training program, where newcomers learn cooking and food handling skills, then complete a placement with Delightfully Yours. To top it all off, DY was awarded the Toronto Enterprise Fund business plan award for 2012 – what a year!

NYCH became more involved in supporting newcomers interested in exploring entrepreneurship, providing workshops and other supports. In this way, newcomer entrepreneurs were able to make informed decisions about launching their own businesses.

The Lotherton community has flourished through our *Action for Neighbourhood Change* work with residents, United Way and other partners. In 2012, the transformation in this community was celebrated with the launch of a basketball court, funded by MLSE Team Up Foundation, the *Family Fruit Tree* project, and the *Girls' Group and Mentoring* program, funded by the Canadian Women's Foundation. It was heartwarming

to see residents of all ages and backgrounds supporting each other at these events, and to really see Lotherton come alive!

In response to local incidents of violence, NYCH started the first of three projects in Lawrence Heights. Welcome to the Circle enabled residents to talk about safety issues and concerns, and to share ways to deal with them. This was a powerful experience for many residents dealing with the fear and frustration of violence in their community. Welcome to the Circle was honoured with the Mayor's Community Safety award.

Within NYCH, we implemented our communications plan in 2012, developing a higher profile by presenting at workshops and conferences, increasing media coverage and engaging the community through social media. It has been wonderful to share the work we do, and to receive such a positive response.

NYCH held our 2nd annual fundraiser, 'Opening Doors for New Canadians' in August of 2012. While raising funds for our digital storytelling, employment and entrepreneurship programs, it was wonderful to bring our friends and supporters together for an evening of music, food, and fun.

We are both proud and honoured to work with such dedicated, passionate and hard-working staff, volunteers and community members. At a time when change is the greatest constant, we know that NYCH will respond to growing needs, and put every effort into ensuring our communities are strong and thriving.

Kristie Wright, *President*

Shelley Zuckerman, *Executive Director*



Action for Neighbourhood Change Lotherton-Caledonia

The Lotherton neighbourhood is located at Caledonia, south of Lawrence and is surrounded by industry. It is a densely populated apartment and townhouse complex, with a population of approximately 4,600 people.

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Over the past 5 years, with the support of NYCH and United Way Toronto, the Lotherton neighbourhood has been revitalized. Through the work of the Action For Neighbourhood Change (ANC) project, the community has been able to access additional funding, develop new partnerships and make many positive changes in the community. This year was significant because of the launch of two exciting new initiatives.

Two years ago Lotherton youth came together to address concerns about the condition of the basketball court. After looking at a number of options, they connected with MLSE Team Up Foundation. With Team Up Foundation's generous contribution, a beautiful new basketball court and multi-purpose court was built and launched this summer.

This year also saw the growth of The Family Tree: Lotherton Ville Neighbourhood Beautification Project. To address food security concerns, residents of all ages were involved in planting, and attended workshops to grow their own food and beautify their neighbourhood. A record 136 pounds of food was harvested from the community garden in 2012. In addition, more than 45 families adopted one or more of the seventy-five fruit trees planted. The fruit trees brought people together as they cared for (what some have now called) the largest urban orchard in North America. The project was nominated for a Toronto Green Award.

Building Blocks was another community development initiative launched in 2012. In partnership with the Maytree Foundation, over 100 newcomers learned about government systems and public policy, enabling them to become more active citizens. Workshops took place at several NYCH locations as part of our ongoing effort to encourage civic participation.

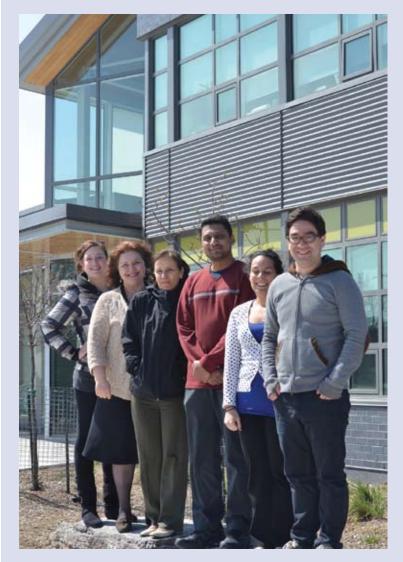




engaged over 50 families in activities to beautify their neighbourhood, increase access to food, and improve air quality. More than fourty-five families adopted fruit trees and participated in planting, watering, weeding, and learning events together. The Lotherton Community has been called a "food desert" because of

the distances that residents have to travel to access healthy, fresh, and affordable foods.





Opening New Doors: Bathurst-Finch Hub

In 2012, NYCH was thrilled to celebrate the opening of a new community 'Hub' at Bathurst and Finch.

While our team has been serving this neighbourhood for several years, the Hub provides 'one-stop shopping', with many different services provided by NYCH and our partner agencies. Residents of the Bathurst-Finch neighbourhood (also known as Westminster-Branson) were excited to see the beautiful new space, and explore all of the resources available to them in one convenient location.

In NYCH's space in the new Hub, newcomers and their families benefit from settlement services provided in English, Russian and Farsi. Many have joined our English Conversation Circles to build their conversational skills and confidence in everyday situations. Others have focused on preparing for the new citizenship test, or exploring self-employment, customer service and volunteering opportunities. Newcomer youth have been connected with Canadian youth through our leadership programs, enabling them to learn from each other and bringing out the best in both groups.

NYCH is also working with our other Hub partners in areas such as employment support and community events. By combining our knowledge and experience, we're able to provide the best possible service for the residents of Bathurst-Finch.

Meet Some Leaders From Our Community



Arzu Buyukakincak

Arzu came to Canada from Turkey three years ago with her family. Unsure of what resources were available, she met Ilknur, a SEPT settlement worker with NYCH. Arzu's enthusiastic personality spurred her to volunteer with NYCH and get her hands into whatever she could through trainings and helping out at events.

She began volunteering with our Homework Club and After School programs, and also worked with Ilknur, doing outreach and organizing workshops. She also attended various programs to improve her knowledge and increase her self-confidence. Arzu learned about managing money in the Financial Literacy program an important step for her and her family. She also began to recognize her own value, skills and strengths in the *Portfolio Development* program, and was one of the first graduates from the Delightfully Yours Culinary Employment Training program.

Arzu was the recipient of the NYCH Social Innovation grant to start her initiative, 'Trash to Treasure' - a series of creative arts workshops that give a second life to household items. This past year she won the Mike Colle Outstanding Volunteer Award - everyone at NYCH was so proud, but not surprised! Looking back now, she cannot believe how much she accomplished. Arzu aspires to continue in a career path doing community work and providing unique workshops. She still does occasional work with NYCH's Delightfully Yours Catering.



Kinnari Shah

Kinnari has come a long way since arriving in Canada in 2005. With the birth of her daughter in 2009, she knew she wanted to do more than stay at home; she wanted to reach her life goal of having a meaningful career. Having done community work back in India, Kinnari knew she wanted to continue in a similar path.

After some encouragement from staff, Kinnari began volunteering with NYCH and completed the Leadership and Community Engagement Training, conducting advocacy and outreach and developing her facilitation and leadership skills. Later she completed a diploma as a Community Service Worker, while also volunteering in our Library Settlement Partnership (LSP) program, which provides settlement services to newcomers from various libraries. Kinnari volunteered as a group leader for English Conversation Circles, helping create a welcoming place where newcomers could practice their daily conversation skills.

In May 2012, Kinnari was hired as the LSP backup worker, and also graduated from the *Delightfully Yours Culinary Employment Training Program* where she learned how to improve her skills in food preparation and about working in the food and hospitality industry.

Kinnari spent her summers getting to know the community; now they appreciate her and recognize her efforts in helping them fulfill their life paths. She knows that she can help people in a positive way, connecting them to the resources they need to create a better life.



Laily Mirsanjari

Three years ago, Laily came to NYCH through one of our community settlement workers, Minoo. Laily was a participant and volunteer in the Women's Circle and the Art and Conversation programs. Both of these groups are part of NYCH's regular support programs for newcomer women, and connected Laily with other women to share their stories, dreams and concerns. Laily also joined one of our English Conversation Circles, where she was able to improve her English skills.

While volunteering with NYCH, Laily landed a contract position with Family Service Toronto as a facilitator for Playing with Rainbows, a play-based group that helps children who have been affected by war or political conflict, and are resettling in Toronto. Laily feels NYCH was a good place to start getting connected in a new country, and our team helped her to find the training to build on her skills. Back home in Iran, Laily worked as a French teacher. She thanks Minoo, whose support gave her the direction to find her passion in Canada.

Laily currently works on contract for the TDSB, and is pursuing more long-term employment. She relates back to her work and training with *Delightfully Yours* in the *Culinary Training Employment* program, and aspires to work as an instructor, combining education and cooking. Currently Laily is volunteering with the *Violence Against Women* program at Family Service Toronto. She is excited about what the future holds.



Vivienne Smith

Vivienne is a dedicated volunteer at NYCH and a resident leader in Lotherton. She began volunteering with us back in 1992, while her son attended an arts program.

Vivienne lives in Lotherton and coordinates a weekly *Yoga and Activity* group for 25 seniors. Thanks to Vivienne, the seniors improve their quality of life by interacting with one another, learning about Toronto and spending less time indoors. This year they visited Niagara Falls and went fruit picking. In the fall, they visited City Hall and met the Mayor.

Vivienne is a resident member of two LHION committees (Lawrence Heights Inter-Organization Network). She has adopted a tree in the community's urban orchard and assists with the weekly FoodShare Mobile Food Truck that gives residents access to fresh fruits and vegetables that are otherwise very difficult to access in the Lotherton 'food desert'.

In addition to her work in Lotherton, Vivienne completed the *Financial Literacy* Program and the *Delightfully Yours Culinary Employment Training.* She was been a part of the Maytree Foundation's *Building Blocks* training program that teaches how to become engaged in civic politics.

Vivienne says that it is part of her journey to continue volunteering. She hopes to do more volunteer service, learn from trainings, and continue creating positive changes in her community.



Shaniqua Taylor

Shaniqua was hired as a Community Safety Youth Facilitator to form *Welcome to the Circle*, where Lawrence Heights residents created digital stories that give a human face and personal perspective to the violence plaguing the community, and the stigma faced by residents.

Welcome to the Circle group shared their stories across North York. In May, Shaniqua and the group lead a Jane's Walk in Lawrence Heights, demonstrating the pride that residents feel for their community, while touching on issues like crumbling infrastructure and violence. It was named one of the best Jane's Walks and was featured in The Grid weekly. The group went on to win the Mayor's Safety Award.

Additionally, Shaniqua got to know the Lotherton community by helping with the summer camp and workshops for seniors. She also assisted with our Computer Club, which develops computer literacy.

Shaniqua sits on two LHION committees where she contributes to decisions about programs. She is also part of the Toronto Police Liaison Committee that addresses residents' concerns.

Shaniqua says that NYCH introduced her to working with newcomers at programs like Citizenship Classes, where she gained a better understanding of the challenges that newcomers face. She begins her studies in the Social Service Worker program at Seneca at York in the Fall. She would like to continue volunteering with NYCH.

Financial Literacy Program

any of us struggle to manage our day-to-day and long-term finances, but these are skills we need, especially during tough economic times. Through our *Financial Literacy* program, over 3500 newcomer residents improved their skills and knowledge through one-to-one support, workshops, income-tax clinics, and ongoing training.

Many newcomers are not aware of the

in a tax return of over \$10,000!

range of supports and benefits available to them and often resort to taking low paid work to make ends meet.
Following their training in the *Financial Literacy* program, participants were able to use their new skills immediately, which often had a major impact. For example, one participant discovered that she had been eligible for particular tax credits for almost 10 years, resulting

Additionally, 19 newcomers successfully graduated from the *NYCH Money Smarts Peer Leadership Training* program in 2012. Upon completion, the new graduates pushed themselves to grow even further by delivering various workshops to other newcomers, who were in the same financial position they had been themselves. As Peer Educators, they were



able to deliver these workshops in their own languages, creating trust and comfort with the newcomer participants, and providing a deeper understanding of the material.

Another great highlight of the year was the *Amazing Race—Challenge Your Money Smarts* event that took place during the month of November, National Financial Literacy Month. NYCH hosted an evening full of games that were both interactive and educational. Participants had fun while they were learning, and also became aware of how important it is to develop greater financial literacy.

Delightfully Yours

t was an exciting time in the kitchen this year, both for the exquisite fusion of foods created and the development of culinary skills by newcomers. Through 9 training sessions and an intensive hands-on practicum phase with our own *Delightfully Yours Catering Services*, over 18 newcomer women have received one-on-one coaching and guidance to evaluate their skills, and create an action plan. An exciting highlight of this year is our partnership with George Brown College. Participants had an exclusive peek at their Hospitality Department and attended the 'Creating Health' Event.

As a business, our *Delightfully Yours* kitchen was busy feeding over 3500 people at 60 different events in 2012. Through the support and referrals of our loyal customers, such as the SHAMBA Foundation, Save the Children, and Unison to name a few, we have attracted 24 new clients. *Delightfully Yours* also developed a brand new website and menu that reflects the creativity and multiculturalism of our community.

Through the Enterprise Toronto workshop, "How to Start Your Own Food Business", newcomer women learned about the legal requirements for starting their own business. Many have since taken steps towards starting their own food enterprise.

The combination of training, workshops, and oneto-one coaching has impacted the lives of newcomers by increasing their knowledge, skills, confidence, and involvement with their community. These women have gone on to participate in other programs such as the George Brown Baker Pre-Apprenticeship Program and mainstream catering training via Per Se. Graduates of this program increased their community participation by 90%, gained knowledge of Canadian society, and improved their English along the way. For more information about *Delightfully Yours* or to place your catering order, visit www.delightfullyyours.ca.



Community Safety Projects in Lawrence Heights

his past year, there were 3 projects that addressed community safety in neighbourhoods of Lawrence Heights. The first, "Welcome to the Circle", began in the fall of 2011 and ended in June 2012, and was funded by the City of Toronto's Community Safety Investment Program.

Welcome to the Circle started with a number of consultations with the largely Somali community, an advisory committee of youth living in the area, and support from LHION's (Lawrence Heights Inter-Organization Network) Safety Sub-Committee. Through story circles and the creation of 7 digital stories, the community came together across difference (youth, seniors, mothers, newcomers, etc) to share their experiences. Residents were asked to reflect on issues of violence in their community and also to celebrate all that they love about their neighbourhood.

The digital stories created by residents are first-person narratives, using photos and music to help tell a story in a 3-4 minute video. Through this project, the residents developed new skills in computers, photography, writing, analysis of violence and community safety issues, communication, leadership and facilitation skills. Finally, the digital stories illustrated the powerful realities of violence in Lawrence Heights, which were shared with many groups to tell a different story than what is normally portrayed in the media about this community. By expressing their stories in their own voices, and supporting each other through the process, residents developed the courage to break through the fear that often silences those living with violence. Moreover, these stories were taken out of the community through Jane's Walk and were also shown at City Hall to inform councillors about the realities of the Lawrence Heights community in the context of revitalization.

Building on the success of the Welcome to the Circle, began



▲ 'Welcome to the Circle' Group -3rd from the left: Sarah, Shaniqua, Teisha, Matthew, win the Mayor's Community Safety Award.

▶ Jane's Walk: Jungle' City walk, Lawrence Heights led by residents.

NYCH "Breaking the Code", to continue the discussions around community safety and to end the silence around violence (i.e. 'break the code') in the Lawrence Heights community. It also aimed to bring

the 3 communities of Lawrence Heights (Jungle, Neptune, and Lotherton) together.

After sharing the Welcome to the Circle digital stories the Staff Sergeant of 32 Division asked the residents what the police could do to support the Lawrence Heights community. This resulted in a partnership between NYCH and 32 Division on a project called 'Common Ground', funded by the

"This is one of

I've seen in

police."

Heights

the best projects

Lawrence Heights."

- Helen Kennedy, Lawrence

Heights Community Centre

"I never thought I'd

see the day when...

the community can

work alongside the

- Resident of Lawrence

Ministry of Community Safety and Correctional Services under the Safer and Vital Communities Grant. This project brought local youth and police together, allowing both groups to share their lives through digital stories and to promote mutual learning and respect. The end of the project will see a final digital story report which will go to the Ontario Chiefs of Police, making recommendations on community policing in Lawrence Heights.





Community Appreciation Evening

NYCH is always thrilled to honour and recognize our many volunteers for their hours of hard work and commitment to the community.

In 2012, we decided to plan something a little different – an evening to bring together volunteers, donors, and friends alike to celebrate everyone's collective impact in the community. Over 50 people attended, including past and current volunteers, donors, as well as local Toronto City Councillor, James Pasternak. NYCH's volunteers were also eager to show their gratitude to our volunteer coordinator, Maxine McKoy, who supports

them so much throughout the year. The evening showcased video interviews with volunteers sharing their experiences, and instant photos for the attendees to take away as a memento of the night. We enjoyed live jazz music, food and drink from Delightfully Yours Catering, and most of all, the chance to connect with each other. We look forward to this becoming an annual event at NYCH!

Every year, NYCH helps thousands of newcomers to Canada through our SEPT workers, who provide settlement services in schools, and our Language Instruction classes and childcare. Initiatives such as Share Thanksgiving help to make this settlement process easier and more welcoming.



Share Thanksgiving

NYCH was part of a very special initiative in October 2012, when Parker Mitchell, former Chair of the NYCH Board of Directors, and his associate, Kyle Baptista started 'Share Thanksgiving'. Inspired by the hospitality they had experienced in their global travels with Engineers Without Borders Canada, Parker suggested that Canadians could do the same for those who are new to our country. And what better time to welcome newcomers into our homes than at

Thanksgiving! So Parker and Kyle connected with NYCH to find newcomer families who would be interested in experiencing this Canadian holiday for the first time. With a website up and running, and a social media campaign in full swing, *Share Thanksgiving* caught the attention of CBC radio's Metro Morning host, Matt Galloway. After appearing on his show, Parker and Kyle were amazed to find over 1,000 hits on their website. In the end, over

2012 Financial Statement

Statement of Operations and Changes in Net Assets for the year ended December 31, 2012

REVENUE	2012	2011
Grants	\$ 4,966,259	\$ 4,853,138
Fees for service	170,271	115,824
Investment income	22,881	26,711
Other	43,722	39,147
	5,203,133	5,034,820
EXPENSES		
Salaries and benefits	4,326,953	4,143,188
Rent	283,371	270,271
Programs	166,653	157,971
Office supplies	148,353	140,627
Telephone	41,792	40,877
Transportation and outings	40,152	38,009
Meetings	35,626	34,169
Advertising	30,580	31,950
Staff training and transportation	29,195	41,371
Insurance	13,298	11,528
Professional fees	11,152	13,414
Board and volunteer development	10,074	18,821
Other	15,390	15,612
Amortization	5,041	7,611
	5,157,630	4,965,419
Excess of revenue over expenses		
for the year	45,503	69,401
Net assets, beginning of year	1,554,008	1,484,607
NET ASSETS, END OF YEAR	\$ 1,599,511	\$ 1,554,008

^{*}Restricted surplus

In 1990 the organization received \$900,000 from an anonymous donor in North York. The donor stipulated that the original principal of the donation be reserved for the capital costs such as purchase of an appropriate premises. Interest earned on the original principal amount is available for funding of operating expenses.

50 families participated as hosts, welcoming newcomers to join their table, where all could learn about each other's cultures and traditions, while giving thanks. Newcomer families who participated told us:

"For [us] it was an unforgettable experience, maybe one of the best we've had since we came to Canada. Sometimes when we are away from our countries and our families we find it difficult to feel at home and thanks to this friendly family we had a moment where we felt at home."

"...On our way to the club my

6 year old and her 6 year old did not speak to each other but on the way back the adults could not speak because the children were talking all the way back to my apartment, they even invited each other to their birthday parties!"

Share Thanksgiving created so much interest in the idea, that it has continued as 'Come To Dinner'. In this way, anyone can host a dinner, whether it's for a special occasion, or just as a way to connect with others in the community. For more information on hosting your own dinner, visit www.cometodinner.org.

Thanks!

Our heartfelt thanks go out to our supporters, who make an invaluable difference to our work in the community. In 2012, we saw an inspiring amount of support from our funders, corporate donors and

individuals who share our dedication to creating healthy, and vibrant neighbourhoods. We would like to acknowledge these groups and individuals, and express our deep appreciation to those who have made contributions:

Funders & Foundations Citizenship & Immigration

Canada Human Resources and Skills Development Canada Ministry of Citizenship & Immigration

Ministry of Community Safety and Correctional Services

Ministry of Tourism, Culture & Sport Maytree Foundation

Metcalf Foundation Canadian Women's

Foundation

City of Toronto TD Financial Literacy Grant Fund - SEDI

Toronto Enterprise Fund United Way Toronto

Making our Community Blossom (\$1,000 and up)

Bookclub-in-a-Box CIBC Mellon D-Tech Consulting **Emerald Foundation** Mehmet Alp Erkaya

Fillion Wakely Thorup Angeletti Havergal College Peanut Bingo Association Atlantis Programs & Pedalheads Editch Scidmore Sisters of the Good Shepherd

Helping to Grow Healthy Roots (\$100-\$999)

Helen Zuckerman

Maya Abello Amigo Tours Ampuero & Assoc. LLP Kasthuri Anandgopal Kenneth Asher Tara Bootan Chantal Desloges Professional Corp. Sharon Clavir Robert Clegg Noemi Garcia Irving & Barbara Green Bonnie Hunter Institute of Chartered Accountants Nahid Ismail

David Kenyon

Zestaline Kim Maxine McKov Jennifer & Ripley Maddock Lidia Monaco Sarwar Mustofa Northwood Neighbourhood Services Marina Novinskaya Vivian Ohara Sinai & Ann Marie Putter Douglas Rutherford Lubna Sakhi Lucy Santos Rashmi Sheth Bibi Tasevska Vandana Thandira Paw Wah Shelley Zuckerman

Planting Strong Seeds... (Under \$100)

Amal Abou Harga Isaura Agudelo Salma Ahmed Beatriz Alas Robert & Maureen Anglin Paul Anglin Carolyn Anglin Simmie Antflick Alicia Apilado

Paul Archer Danielle Astrug Gunter Bardelben Jorge Barreto Maria Basurto Helmuth Bode Marco Campana Victoria Castro Guerra Louise Cornblum Azmina Daya Lorena De Los Rios Ana A. Espinosa Anna Feldman Bonnie Feldman Gloria Fenster Roxana Flores Marta Fraixedas Judy Fricker Hui Geng Gilbert Goldstein Ilknur Gonulsen Cilia Maria Gonzales David Goorevitch Charna Gordon Irma Hercules Margarita Herrera Suzie Hoffer Milvia Irias Linda Karlinsky So Yen Kim

Zara Leff Mary Lefler Amy Lengyel Michael Levine Bharti Lokre Francia Lopez Dominic Lue Terry Joy Marcos Marina's Arts Group Crystal Mitchell Wendy Montejo Zoila Montejo Iasmin Pena Michael Putintsev Reina Rapelo Charlene Roycht Wendy Ryerson Carlos A. Saavedra Ms. Scopelleti Lidia Seguencia David Cowper-Smith Rosario Silla Beth Spigelman Suzanne Steinberg Gilma Tabon Judy Toker Sandra Trigueros Eleanor Wachtel Yoo Jeoung Woon Dorothy Zhang Francine Zuckerman

Become a **NYCH Donor**

At NYCH, we see the impact of your support every day, in the faces of those who are building a brighter future for their families. Your contribution helps create a stronger community for all of us. To become a one-time or monthly donor, please contact North York Community House at www.nych.ca or at 700 Lawrence Avenue West, Suite 226, Toronto ON M6A 3B4.



Thank you for making a difference.

Office & Program Locations:

- I. Lawrence Square Mall, #226-700 Lawrence Ave. W.
- 2. Bathurst-Finch Hub, 540 Finch Ave. W.
- 3. Jane Street Hub, 1541 Jane Street
- 4. ANC Lotherton Office, 109 Lotherton Pathway
- 5. 505 Lawrence Ave. W.

Kylych Kubatbekov

- 6. 26 Joyce Parkway, Joyce Public School
- 7. 5 Bellevue Crescent

Connect with NYCH online:









To find out about our many other programs and services, visit us at www.nych.ca, or call us at 416-784-0920

